

# DELIVERY DISRUPTION - URGENT INFORMATION



## Official FedEx Statement

FedEx Express has temporarily suspended our UK Domestic services following a significant technical problem with our sorter at the Marston Gate national hub on Tuesday night (October 5, 2021).

For new shipments entering the network:

- As of today (October 6) and until further notice, we will not be accepting any new FedEx or TNT domestic shipments.
- Life-critical shipments and perishable items will continue to be accepted and will get first priority for movement through the network.
- International shipments will continue to be accepted.

### **For shipments that are already in the network:**

Contingency plans are already in place, and we are working hard to recover items as quickly as possible by implementing a first in, first out strategy.